Riverview Apartments

FAQ’s – Frequently Asked Questions

**When will the apartments be ready to move in?**

The building is complete, and we are still accepting applications.

**What is the application process?**

Anyone who is interested must apply to lease an apartment and submit the application to

Catholic Charities of Cortland County. We will review them and forward them on to Christopher Community, Inc, who manages the leasing of the apartments and makes the final

decision on the tenants.

**When will applications be available?**

Applications are available now from Catholic Charities. You can pick up at our office at

33-35 Central Avenue in Cortland or download one from this website. The form is also

available on the Christopher Communities website: www.christopher-community.org.

**Will the apartments/property be smoke-free?**

We strongly encourage our tenants to maintain a smoke-free environment. No smoking

is allowed in any common areas, such as hallways, foyers, offices, laundry rooms, or the

community room and is prohibited outside near entrances. An outdoor area is planned

to help keep the interior environment smoke-free.

**Are the apartments going to be only one level?**

There are 39 apartments on two floors, with an elevator available.

**What are the criteria when applying for the apartments?**

The Riverview Apartments are available for rent to individuals and families with low to

moderate income. Other qualifications include credit history, criminal history, rental

history, and a final home visit.

**Can I get support services as a tenant at Riverview, such as case management and other**

**Supported Housing assistance?**

Some tenants will receive these services, but only those who meet eligibility as defined by

NYS Office of Mental Health. Your mental health service provider will help determine

this and make the referral required, which you can download on our website.

A Catholic Charities referral and a Riverview application are required for applying to our Supported Housing assistance.

**Will pets be allowed?**

Only clinical service animals are allowed. See your primary care physician for additional information. Documentation will need to be provided.

**Will the apartments be furnished?**

In general, no. Furnishings will be available to participants in the Catholic Charities

Supported Housing units only.

**How many occupants are allowed per apartment?**

Thirty-six 1-bedroom apartments and three 2-bedroom apartment are available. The

number of occupants will depend on the family, and apartment size.

**Is public transportation available in this section of the city?**

Yes. Riverview Apartments are on the Cortland Transit bus route.

**Do I have to be in a Catholic Charities program to apply to live at Riverview?**

No

**Will there be a lease agreement?**

Yes. A one-year lease is required.

**Will there be an on-site building supervisor?**

There will be a building supervisor on-site. Additional Catholic Charites staff will also be

on site providing support services to the tenants in their housing program.

**Do I have to be a Cortland County resident to apply?**

No